

SN: 09/875,692

ATTORNEY DOCKET NO. 60001.0016US01/MS150592.1

**Amendments to the Claims:**

This listing of claims will replace all prior versions and listings of claims in the application.

**Listing of Claims:**

1. (Currently Amended) A computer-implemented method of searching for a help utility, comprising the steps of:

providing a utility search dialog rendered via an interface of a computer;

receiving via the interface input of one or more search keywords directed to at least one help utility;

searching a single database containing a plurality of help utilities received in the database from all of a plurality of different computer operating systems, wherein the plurality of help utilities are associated with the plurality of different operating systems and assist in maintaining and configuring the plurality of different computer operating systems wherein the plurality of help utilities comprises a plurality of help files and a plurality of wizards;

if after the step of searching the database containing the plurality of help utilities, a help utility is found matching the keywords, ~~finding a help utility matching the keywords among the~~ plurality of help utilities; ~~and~~

executing the help utility wherein the plurality of help utilities comprises the plurality of help files and the plurality of wizards;

if after the step of searching the database containing the plurality of help utilities, no help utility is found matching the keywords, then:

providing the utility search dialog;

inputting one or more additional keywords directed to at least one of the plurality of help utilities; and

searching the database containing the plurality of help utilities,

wherein the plurality of help utilities comprises a plurality of help files and a plurality of wizards; and

wherein the plurality of help files and wizards are in a variety of different languages.

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2. (Previously presented) The method of Claim 1, further comprising the steps of:  
determining whether more than one help utility is found matching the keywords;  
displaying all help utilities found to match the keywords; and  
selecting one of all help utilities found to match keywords.
3. (Canceled)
4. (Currently Amended) The method of Claim 1, further comprising the steps of:  
if after the step of searching the database containing the plurality of help files and wizards help utilities, no help file and wizard help utility is are found matching the keywords but a related wizard help utility that closely approximates the keywords is found, then displaying the related wizard help utility; and  
invoking the related wizard help utility.
5. (Canceled)
6. (previously presented) The method of Claim 1, wherein the plurality of help utilities further include help utilities provided by a variety of computer software applications.
7. (Currently Amended) The method of Claim 4, wherein ~~the plurality of help utilities comprises a plurality of wizards~~, each wizard is associated with one of the plurality of different computer operating systems ~~and wherein the related help utility is a wizard~~.
8. (Currently Amended) The method of Claim 4, wherein ~~the plurality of help utilities comprises a plurality of help files~~, each help file is associated with one of the plurality of different computer operating systems ~~and wherein the related help utility is a help file~~.
9. (Currently amended) The method of Claim 1, wherein the search keywords may be input using a plurality of different languages according to preferred spoken languages ~~and wherein the plurality of help utilities are executed in a variety of different languages~~.

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## Claims 10-11 (Canceled)

12. (Currently Amended) A computer ~~readable~~ storage medium having stored thereon computer-executable instructions which when executed by a computer perform the steps of:

- providing a utility search dialog;
- inputting one or more search keywords directed to one of a plurality of help utilities;
- searching one database containing the plurality of help utilities including help utilities provided to the database by a plurality of different computer operating systems that are connected in a network to assist a user in utilizing the different computer operating systems to configure hardware of a set of peripheral devices;
- finding a help utility matching the keywords;
- executing the help utility; and
- if after the step of searching the database, no help utility is found matching the keywords but a related help utility is found that closely approximates the keywords, then displaying the related help utility.

13. (Currently amended) The computer ~~readable~~ storage medium of Claim 12 having stored thereon computer-executable instructions which when executed by a computer further perform the steps of:

- determining whether more than one help utility is found matching the keywords;
- displaying all help utilities found to match the keywords; and
- selecting one of all help utilities found to match the keywords.

14. (Currently amended) The computer ~~readable~~ storage medium of Claim 12 having stored thereon computer-executable instructions which when executed by a computer further perform the steps of:

- if after the step of searching the database containing the plurality of help utilities, no help utility is found matching the keywords, then providing the utility search dialog;

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inputting one or more additional keywords directed to one of the plurality of help utilities; and

searching the database containing the plurality of help utilities.

15. (Currently amended) The computer readable storage medium of Claim 12 having stored thereon computer-executable instructions which when executed by a computer further perform the step of invoking the related help utility.

16. (Currently amended) A system for searching for a help utility, comprising a computer program module operative:

to provide a utility search dialog;

to input one or more search terms directed to one of a plurality of help utilities wherein each help utility is provided to a database by and associated with a different operating system to guide a user in configuring or utilizing that operating system;

to search the database containing the plurality of help utilities;

to find a help utility matching at least one of the search terms;

to execute the help utility;

if after the step of searching the database, no help utility is found matching at least one of the search terms but a related help utility is found [[that]] closely approximating[[es]] the search terms, to display the related help utility; and

to invoke the related help utility.

17. (Previously presented) The computer program module of Claim 16, further operative:

to determine whether more than one help utility is found matching at least one of the search terms;

to display all help utilities found to match at least one of the search terms; and

to select one of all help utilities found to match at least one of the search terms.

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18. (Previously presented) The computer program module of Claim 16, further operative:

if after the step of searching the database containing the plurality of help utilities, no help utility is found matching at least one of the search terms, to provide the utility search dialog;

to input one or more additional search terms directed to one of the plurality of help utilities; and

to search the database containing the plurality of help utilities.

19. (Canceled)

20. (Currently amended) A computer ~~readable~~ storage medium having stored thereon computer-executable instructions which when executed by a computer perform the steps of:

providing a utility search dialog;

receiving search keywords directed to at least one help utility;

searching a plurality of help utilities across a variety of computer operating systems wherein the plurality of help utilities are associated with and assist in maintaining or configuring the variety of computer operating systems;

finding a help utility matching the keywords; and

if after the step of searching the plurality of help utilities, no help utility is found matching the keywords but a related help utility ~~[[that]]~~ closely approximates the keywords is found, then displaying the related help utility.

21. (Currently amended) The computer ~~readable~~ storage medium of Claim 20 having stored thereon computer-executable instructions which when executed by a computer further perform the steps of:

determining whether more than one help utility is found matching the keywords;

displaying all help utilities found to match the keywords; and

selecting one of all help utilities found to match the keywords.

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22. (Currently amended) The computer ~~readable~~ storage medium of Claim 20 having stored thereon computer-executable instructions which when executed by a computer further perform the steps of:

if after the step of searching the plurality of help utilities, no help utility is found matching the keywords, then providing the utility search dialog;

receiving one or more additional keywords directed to at least one of the plurality of help utilities; and

searching the plurality of help utilities.

23. (Currently amended) The computer ~~readable~~ storage medium of Claim 20 having stored thereon computer-executable instructions which when executed by a computer further perform the step of invoking the related help utility.

24. (Previously presented) The method of Claim 1, wherein the variety of computer operating systems comprises different computer operating systems that are connected in a network.

25. (Previously presented) A computer-implemented method for searching and managing a plurality of help utilities, comprising the steps of:

providing a utility search dialog via an interface of a computer;

receiving via the interface a search keyword directed to a help utility;

in response to receiving the search keyword, searching the plurality of help utilities across a plurality of computer operating systems and a plurality of computer software applications;

finding a help utility matching the keywords; and

executing the help utility matching the keyword.

26. (Previously presented) The method of claim 25, wherein at least one of the plurality of help utilities is provided by a different computer operating system than other help utilities of the plurality of help utilities.

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27. (Previously presented) The method of Claim 26, wherein the plurality of computer operating systems are connected in a network.

28. (Previously presented) The method of claim 25, wherein at least one of the plurality of help utilities is provided by a different computer software application than other help utilities of the plurality of help utilities and wherein the plurality of computer software applications are connected in a network.